





- K-Strategy
- Sustainable Development
 Framework and Policy
- EnvironmentalManagement ExperienceSharing
- Environmental Report





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KASIKORNBANK Vision, Purpose and Culture

Vision

BANK OF SUSTAINABILITY

"KASIKORNBANK aims to be the most innovative, proactive, and customer centric financial institution, delivering world class financial services and sustainable value for all stakeholders by harmoniously combining technology and talent"

Purpose

To Empower Every Customer's Life and Business

Customer Promise

Total Solution

Attentive & Inclusive

Any Time & Any Where

Trustworthy

K-Culture

A PIONEER FOR THE BETTER, A STEP AHEAD FOREVER

Customer at Heart | Agility | Collaboration | Innovativeness







The K-Strategy

■ K-Strategy is reimagined to drive growth and empower customer

Purpose	To Empower Every Customer's Life and Business					
Strong Brand	STRONG TRUSTWORTHY BRAND					
Growth Strategy	Dominate Digital Payment	Reimagine Commercial & Consumer Lending	Democratize Investment & Insurance	Penetrate Regional Market		
	Strengthen Harmonized Sales and Service Experience					
	Improve Value-Based Productivity					
Key	8 TRANSFORMATION JOURNEYS					
Capabilities	1. Ecosystem Partnership & Harmonized Channel	2. Intelligent Lending	3. Proactive Risk & Compliance Management	4. Regional Payment & Settlement		
	5. Data Analytics	6. Cyber Security	7. Performing Talent and Agile Organization	8. Modern World Class Technology Capability		







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Sustainable Development Framework and Policy ธนาคารกสิกรไทย





Be a Bank of Sustainability

Society

SD **FRAMEWORK**

Environment Ensuring environmental stewardship

Being a responsible corporate citizen to create a sustainable society

Being an accountable bank to create sustainable profitability

Governance

COMMITMENT

We are committed to preserving and reducing the impact of climate change

towards a zero-carbon society

We are committed to developing strong relationships with employees and society to better livelihoods and increase prosperity

STAKEHOLDER ENGAGEMENT

We are committed to strong ESG principles to be a responsible and accountable bank

SD POLICY

GOAL

Financial support to environmentallyfriendly businesses

> **Environmentally friendly and** reducing the environmental impacts of our own operations

Financial inclusion and financial literacy

Fairness of labor relations management and development of employee skills, knowledge and welfare

Respect for human rights and diversity

Development of youth potential as well as pursuit of environmental, public, and social activities

Business operations defined by good corporate governance practices

Adherence to Customer Centricity by initiating financial innovations to meet every aspect of customers' needs

Efficient risk management focusing on environmental, social, and governance (ESG) issues

> **Market Conduct and Customer** data security and privacy

Sustainability Strategic Focus Sustainability Contribution to the Nation

- GREEN / CLIMATE PRODUCTS
- GREEN OPERATIONS

- FINANCIAL INCLUSION
- RESPECT TO DIVERSITY AND EQUALITY

- SUSTAINABLE FINANCIAL INNOVATIONS UNDER THE STRONG ESG PRINCIPLES
- DATA PRIVACY



PARIS2015 COP21-CMP11



































Environmental Key Performance Indicators



	Goal	Policy	Sustainable Development Long-term Target 2021-2025	
Environmental	ZERO- CARBON SOCIETY	Financial support to environmentally- friendly businesses	 Total megawatts (MW) 15% of domestic market share by providing various types of financial support and services to renewable energy projects in accordance with Thailand's renewable energy roadmap. 10% loan growth per year in Energy and Environmental Conservation Projects Funding Support Green/Social/ Sustainability/other Environmental and Society related projects via financing/re-financing and/or via the issuance of Green bonds, whose net proceeds will be finance/re-finance to the eligible projects, as targeted in each period KBank China has set the annual green finance target to be at least 5% of corporate loan outstanding in China. 	
i ii		Environmentally friendly and reducing the environmental impacts of our own operations	• 6.1% reduction in GHG emissions (Scope 1, 2) (Baseline year 2018)	
Governance	ACCOUNTABLE BANK	Efficient risk management focusing on environmental, social, and governance (ESG) issues	100% of Project Finance and medium enterprises (and above) requests must be processed through the Environmental, Social and Governance (ESG) assessment procedure	





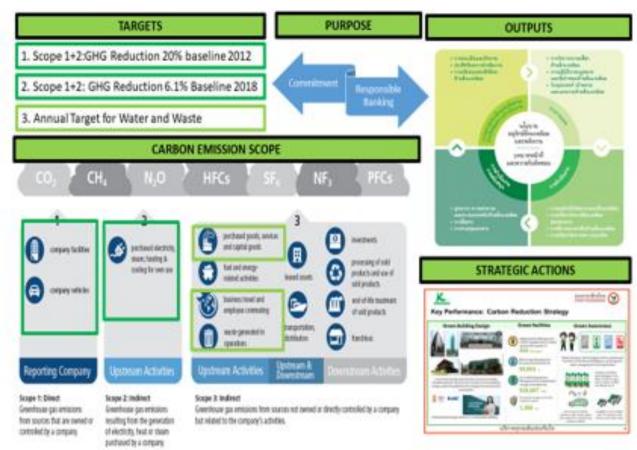
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Environmental Management Capability



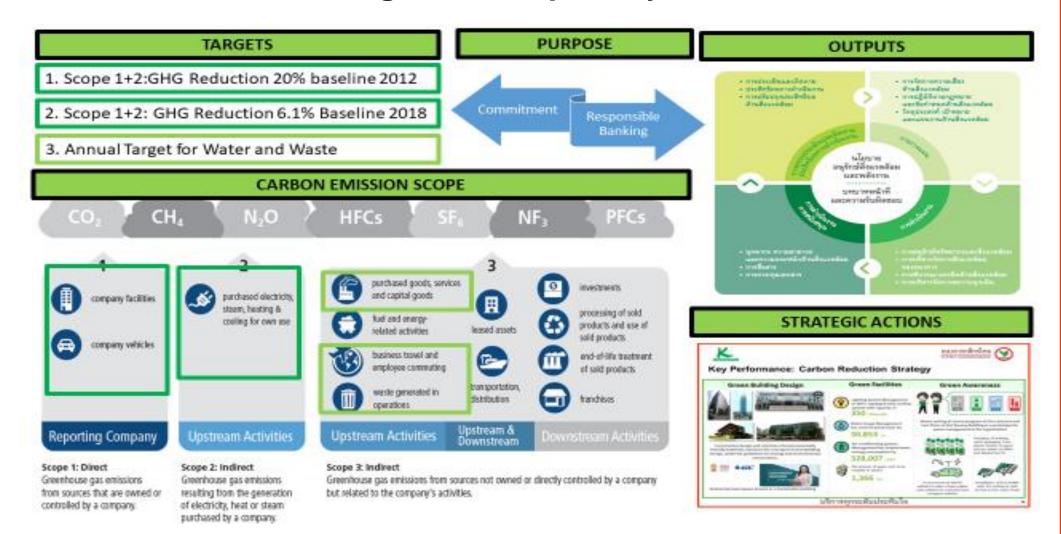


CAPABILITIES & TOOLS & TECHNOLOGY





Environmental Management Capability



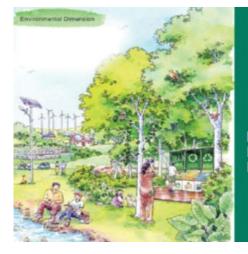




Environmental Management Capabilities

Objectives

- Integrating the Environmental Awareness into Operational Process
- Providing Knowledge about GRI Reporting Standard
- Establishing Common Language for Environmental Management Impacts from Operation



Introduction to KBank Eco-Efficiency Data Reporting Tool

Background

KBank eco-efficiency data reporting tool is developed according to Global Reporting Initiative (GRI) Standard (i.e. indicator, objectives, definitions, and calculation) in order to ensure a reliable process for collecting and reporting environmental performance data following environmental aspect information

Training is conducted to engage the key personnel of each department to understand how to fill inputs for KBank eco-efficiency data reporting tool to develop KBank Sustainability Report

Purpose

- Collection of raw data from relevant companies to be consolidated for each
- Simplify KBank data collection process
- Benchmark performance between companies and competitors
- Supports KBank with the information needed to input into targets, sustainability report, DJSI, CDP, etc.







Environmental Management Capabilities - Collaboration

3. การปล่อยก๊าชเรือนกระจกจากการรั่วไหลและอื่น ๆ (Fugitive

emissions) เช่น การปล่อยก๊าชเรือนกระจกจากการรั้วใหล่ของสารทำความ

.ยัน การใช้อปกรณ์ดับเพลิงที่สามารถก่อให้เกิดก๊าชเรือนกระจก เป็นต้น

GRI vs. KBank Environmental Data Reporting Tool

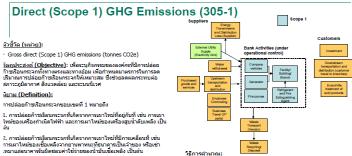
Global Reporting Initiative (GRI) Standard





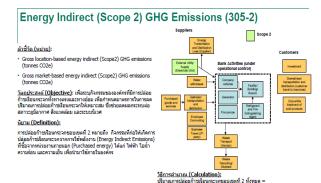
KBank Eco-Efficiency Data Reporting Tool

- Meeting the requirements of GRI standards in collecting and reporting environmental performance data to develop Sustainability Report
- Develop a reliable process for KBank to collect and report the environmental indicators in the same basis and methods.



<u>ปริมาณการน์ล้อยกำชงร็อนกระจกขอบเขตที่ 1 ทั้งหมด =</u> ปริมาณการนี่ล้อยกำชงร็อนกระจกขอบเขตที่ 1 ทั้งหมด = ปริมาณการใช้เชื้อเพลิง/สารในกิจกรรมต่างๆ x ค่า Emission Factor

ปริบาณการปล่อยก้ายเรือนกระจากขอบเขตที่ 1 ทั้งหมดขององค์กรครอบคลุมการปล่อยก้าย คารับอนโดออกไขต์ (CO2) ก้ายมีเทน (Cr4) ก้ายในครัสออกไขต์ (N2O) และ สารขีเอฟซ์ (Cr0



ปริมาณการไฟฟ้าที่ชื่อมาใช้ภายในองค์กร x ค่า Emission Factor

Other Indirect (Scope 3) GHG Emissions (305-3)

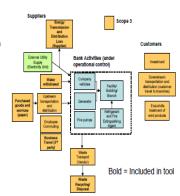
<u>ตัวชี้วัด (หน่วย)</u>:

. Gross other indirect (Scope3) GHG emissions (tonnes CO2e)

วั<u>ผดประสงค์ (Objective)</u>: เพื่อระบุคิวกรรมขององค์กรที่มีการ ปล่อยก้านเรื่อนกระจกทั้งทางตรงและทางอ้อม เพื่อกำหนุผมาตรการ ในการดดปริมาณการปล่อยกำชเรื่อนกระจกให้เหมาะสม ซึ่งช่วยลด ผลกระทบผ่อสภาวะภูมิอากาศ จึงแวดล้อม และระบบนิเวศ

นิยาม (Definition):

การปล่อยก้าวเรือนกระากขอบเขตที่ 3 หมายถึง กิจกรรมที่ก่อให้เกิด การปล่อยก้าวเรือนกระจากางอ่อมอื่น ๆ (Other direct Emissions) นอกเหนือจากที่ระบุในขอบเขตที่ 1 และ (2 เช่น การเดินทางที่ เกียวข้องกับการทำงาน การไข่กระดาษ พลังงานไฟฟ้าที่สุญเสียใน ระบบจิลลังและจ่ายไฟฟ้าของคู่ก็ เป็นลัน



KBank Envi Calculation Sheet : Overview Purpose of Each Input Sheet

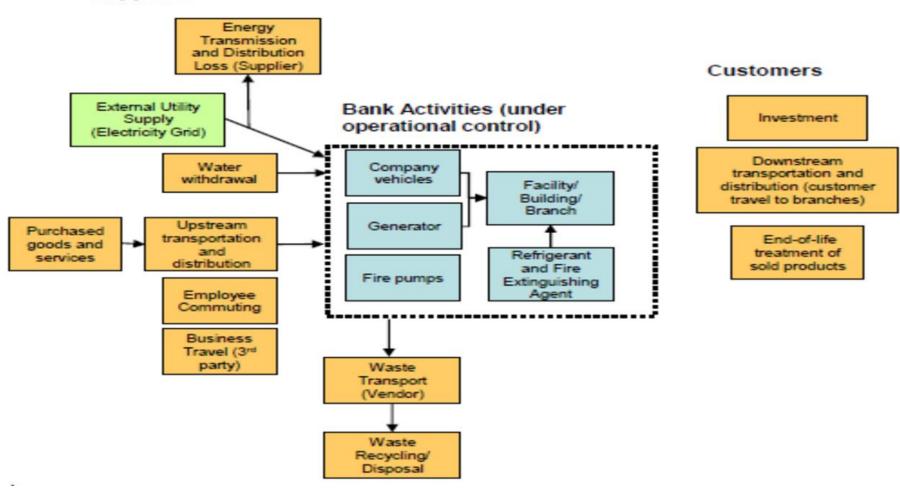
- 0) Introduction Introduce in each input sheets, and explain how to fill in mandatory input sheets
- 1) Data flow Provides direction in obtaining required information from relevant data owner(s)
- 2) Guideline Direction for eco-efficiency data collection and reporting according to GRI
- 3) Summary Summarize results from each relevant indicators and categorized by GRI index
- 4) Input from working sheet Import each KBank envi working sheet of relevant company
- 4) input from working sheet of feleval
- 5) Input by corporate Fill Number of Employees in KBank
- 6) Water by province Find out water stress in each province that KBank branch/building are located
- 7) Data Compute data from 4) Input from working sheet and categorize following environmental dimension
- 8) Calculation Convert data from 7) Data into GHG emission and Energy consumption following GRI unit
- 9) Graph total and 10) Graph Intensity Display visual summary of KBank Eco-Efficiency Performance
- App 1 and App 2 NCV and emission factors references





Measure What Matters with High Standard

Suppliers







Measure What Matters with High Standard



LR's approach

LR's assurance engagements are carried out in accordance with with AA1000AS v3. The following tasks though were undertaken as part of the evidence gathering process for this assurance engagement:

- Assessing KBank's approach to stakeholder engagement and determining material issues to confirm that this information had been used to prepare their Report. We did this by benchmarking reports written by KBank and its peers to establish whether the majority of sector issues were included in this Report. We also tested the filters used in determining material issues to evaluate whether KBank makes informed business decisions that may create opportunities that contribute towards sustainable development.
- Auditing KBank's data management systems to confirm that there were no significant errors, omissions or mis-statements in the Report. We did this by reviewing the effectiveness of data handling process and systems. We also spoke with key people responsible for compiling the data and drafting the Report.
- Sampling of evidence presented at KBank's head office in Bangkok to confirm the reliability of the topic specific standards and traced data back to;
 - + source-level to cover the direct and indirect GHG emissions data
 - + aggregated levels to cover for others selected topic specific data

Sampling of evidence presented at Kbank's Head Office in Bnagkok to confirm the reliability of the topic specific standards and trace data back to

- + sources-level to cover direct and indirect GHG emission data
- + aggregated levels to cover for others selected topic specific data





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บริการทุกระดับประทับใจ





Key Performance: Long-term Carbon Reduction Target

GHGs Emission Reduction Target

Environmentally friendly and reducing the environmental impacts of our own operations

Reduction of GHG emissions (Baseline Year 2012)

Reduction of GHG emissions (Baseline Year 2018)

9					
C C					
LONG-TERM TARGETS	TARGETS	PERFORMANCE			
	2020	2020			
2016-2020					
-20.0%	-20.0%	-21.34%			
2021-2025					
-6.10%	-4.8% (Annual Target)	-5.97% (Annual Performance)			



Certified for the fourth consecutive year (2018 – 2021)

KBank participated in the Thailand Voluntary Emission Reduction Program (T-VER) and join a carbon credit program with

- Mitr Phol Bio-Power (Danchang) Co., Ltd. (Block 2)
- Community-level biogas program from pig farms in Tha Manao Sub-district,
 Chai Badan District, Lop Buri.





Key Performance: As a Responsible Corporate Citizen

Environmental Performance						
		TARGETS 2020	PERFORMANCE 2020			
	Total Energy Consumption within organization from renewable and non-renewable sources	-4.8%	-6.8%			
	Total Water Withdrawal	-5%	-10%			
	Total Waste Generation Both hazardous and non-hazardous waste	-5%	-17%			
	Total business travel from road		+10%			





Key Performance: Carbon Reduction Strategy

Green Building Design









Construction design and selection of environmentally friendly materials, based on the concept of Green Building Design, under the guidelines for energy and environmental conservation.







Redevelop Siam Square Branch as a Sustainable Building

Green Facilities



Lighting System Management at KBTG equipped solar rooftop system with capacity of

350 kilowatts



Water Usage Management has used recycled water by

30,853 m³



Air Conditioning System

Management has helped lower energy consumption by

328,007 kw



The amount of paper sent to be recycled in 2020 is

1,366 ton

Green Awareness









Waste sorting at source program at the canteens and two floors at Rat Burana Building as a prototype for waste management in the organization



Changing of drinking water packaging from plastic bottles to paper cartons which certified and labeled by FSC



Procurement of hybrid vehicles in place of gas engine only vehicles for executive and company vehicles



Installation of 63.24-kWh solar PV rooftop at Cash Service Center Udon Thani













CONTENT INDEX SERVICE





SDG MAPPING SERVICE

202

Environmental Performance Reporting



✓ GRI 302-1: Energy Consumption



- ✓ GRI 303-3: Water withdrawal
- ✓ GRI 303-4: Water discharge
- ✓ GRI 303-5: Water consumption



- Gases
- ✓ GRI 305-2: Energy indirect GHG emissions (Scope 2)

✓ GRI 305-1: Direct GHG emissions (Scope 1)

Greenhouse

✓ GRI 305-3: Other indirect GHG emissions (Scope 3)-category 6 - business travel by taxicab only

✓ GRI 306-2 Waste by type and disposal method





KASIKORNBANK

A Bank of

วัฒนธรรมองค์กรที่เข้มแข็ง

ธนาคารกสิกรไทย...ก้าวสู่ปีที่ 5

ของโลกอย่างเต็มภาคภูมิ

กับการเป็นธนาคารแห่งความยั่งยืน

ด้วยจิตวิญญาณและ



Dow Jones Sustainability Indioes (DJSI) The first bank in Thailand and ASEAN selected as a member of the DJSI for five consecutive years (2016 - 2020)



Carbon Neutral Certification

The first commercial bank

in Thailand granted

this certification

for three consecutive years

(2018 - 2020)

Carbon Disclosure Project KBank assigned B (Management level) (2020)



Sustainability Award FTSE4 Good Silver Class of Emerging Index the banking industry Selected as a member of (2021) the FTSE4Good Emerging Index Bronze Class: for five consecutive years (2018 - 2020) (2016 - 2020)



One of 100 companies ESG performance for five consecutive years (2016 - 2020)



MSCI ESG Ratings at "AA" A leading company in the banking industry in emerging markets in ESG operations

MSCI 🛞



Bloomberg Gender Equality Index (GEI) The first company in Thailand selected as a member of the Bloomberg Gender-Equality Index for three consecutive years (2019 - 2021)



Thailand Sustainability Investment (THSI) Included in THSI for five years (2015, 2017 - 2020)

The ESG 100 Certificate selected as having outstanding

SET Sustainability Awards Outstanding Sustainability Awards for two consecutive years (2018 - 2020)