

The SEC’s public hearing on the proposed measures requiring digital asset exchange, broker, and dealer to report IT usage capacity and disclose service quality information

SEC Thailand is conducting a public hearing on the proposed measures requiring digital asset exchange, broker, and dealer (“digital asset operators”) to report IT usage capacity and disclose service quality information with an aim to enhance investor protection and supervision of digital asset businesses.

Digital asset operators are required to comply with the proposed regulations as follows.

- (1) Reporting service quality information, including information on system failure that affects customer services, and customer complaints to the SEC on a monthly basis.
- (2) Reporting information on IT usage capacity to the SEC on a monthly basis.

In addition, the digital asset operators are required to disclose, on their website, information under (1) on a monthly basis so that the investors have sufficient information when choosing service providers.

For further details of the public hearing, please visit www.sec.or.th/hearing. Stakeholders and interested parties are welcome to submit comments and recommendations via the website, or email: ponwat@sec.or.th, thitika@sec.or.th, korakot@sec.or.th, or sarochac@sec.or.th. The public hearing process will end on 23 March 2022.