

- Statement -

27 July 2026

SEC monitors TSD's actions following the detection of unauthorized access to users' personal data

Mr. Anek Yooyuen, Deputy Secretary-General and Spokesperson of the Securities and Exchange Commission (SEC), said that the SEC received an initial incident report from Thailand Securities Depository Co., Ltd. (TSD) on 26 July 2026 regarding TSD's detection of unauthorized access to data in the Investor Portal system. The SEC has therefore coordinated with TSD to expedite the fact-finding process, identify the cause, and prevent further adverse impact. In this regard, TSD has already taken action to suspend suspicious user accounts and block related access, close the affected connection channels, and closely monitor related risks.

The SEC places priority on protecting investors who may be affected by the incident. Therefore, to reduce the risk of data leakage or any potential harm, the SEC advises the public and investors to exercise caution when receiving suspicious emails, SMS messages or phone calls impersonating trusted organizations or individuals in an attempt to obtain personal information, and to avoid clicking suspicious links or disclosing passwords and personal information to anyone whose identity or source cannot be verified, in order to safeguard their data.

The public and investors are advised to follow updates through TSD's channels. For further inquiries, please contact the TSD Contact Center at 0-2009-9999. If you have any tip-offs or further inquiries regarding the incident, please contact the SEC Complaint Center at 1207 or by email at complaint@sec.or.th.
