



# TRUE'S TASK FORCE ON CLIMATE RELATED FINANCIAL DISCLOSURES (TCFD) IMPLEMENTATION

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# TRUE BECOMES A TCFD SUPPORTER



- TRUE BECAME AN OFFICIAL TCFD SUPPORTER IN JULY 2021
- **1/16 COMPANIES IN THAILAND**
- **BENEFITS:**
  - ✓ PREVENT & REDUCE BUSINESS RISK
  - ✓ CREATE OPPORTUNITIES
  - ✓ SELF-ASSESSMENT CHECKLISTS

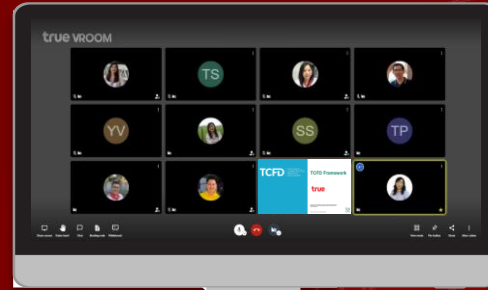


# TRUE'S TCFD IMPLEMENTATION



## 01 TCFD RECOMMENDATIONS AND GUIDANCE STUDY

APRIL  
2021



## 03 COLLABORATION WITH CORE TEAM SUCH AS SUSTAINABILITY TEAM, RISK MANAGEMENT TEAM, FINANCE TEAM



## 05 TCFD REGISTRATION PUBLIC DISCLOSURE

MAY  
2021

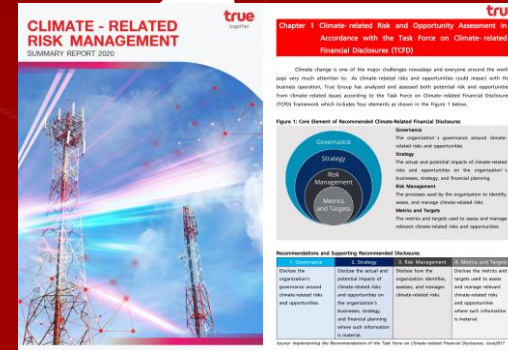
MAY  
2021

JUNE  
2021

JULY  
2021



## 02 TCFD SELF ASSESSMENT & GAPS ANALYSIS



## 04 DEVELOPMENT REPORTING

# ABOUT TRUE

## TRUE GROUP'S BUSINESS OPERATIONS

true move   
true visions

true online  
true digital

## VISION

TO BE THE **LEADING DIGITAL INFRASTRUCTURE** THAT FULLY CONNECTS PEOPLE, ORGANIZATIONS, ECONOMIES AND SOCIETIES TOGETHER TO CREATE SUSTAINABLE VALUE FOR LIFE.

เป็นผู้นำด้านโครงสร้างพื้นฐานระบบเทคโนโลยีดิจิทัล  
ที่เชื่อมโยงผู้คน องค์กร เศรษฐกิจ สังคม เข้าด้วยกัน  
และร่วมกันสร้างคุณค่าที่แท้จริงของชีวิต

## TRUE VALUES

**4C'S:** CARING, CREDIBLE, CREATIVE, COURAGEOUS

true  
together







# TRUE SUSTAINABILITY GOALS 2030

## TRUE SUSTAINABILITY GOALS 2030

THREE-BENEFIT PRINCIPLE  
COUNTRY – SOCIETY – COMPANY

SUFFICIENCY ECONOMY PHILOSOPHY

10 UNGC PRINCIPLE (17 SDGS)

C.P. EXCELLENCE MANAGEMENT APPROACH

REGULATIONS AND STANDARDS

### HEART : LIVING RIGHT



#### CORPORATE GOVERNANCE 100%

OF BUSINESS IMPLEMENT A CORPORATE GOVERNANCE ASSESSMENT



#### HUMAN RIGHTS & LABOR PRACTICES 100%

OF BUSINESS PERIODICALLY CONDUCT HUMAN RIGHTS IMPACT ASSESSMENT IN HIGH RISK OWN OPERATIONS AND TIER 1 SUPPLIER



#### EDUCATION & INEQUALITY REDUCTION 36 MILLION

PEOPLE SUPPORTED THROUGH EDUCATION, LIFELONG LEARNING, AND UPSKILLING



#### LEADERSHIP & HUMAN CAPITAL DEVELOPMENT 100%

EMPLOYEES ENGAGED IN LEARNING AND INITIATIVES



#### CYBERSECURITY & DATA PROTECTION

OF BUSINESS CERTIFIED ON INTERNATIONAL STANDARD OF DATA SECURITY AND DATA PRIVACY

### HEALTH : LIVING WELL



#### HEALTH & WELL-BEING 25%

OF TOTAL SALES VOLUME OF B2B AND B2C PRODUCTS AND SERVICES HELP PROMOTE HEALTH AND/OR WELL-BEING



#### SOCIAL IMPACT 500,000 PERSONS

JOBS SUPPORTED TO GENERATE INCOMES FOR PEOPLE IN NEED



#### INNOVATION 200 PATENTS

FOR INNOVATIONS OR INVENTIONS



#### STAKEHOLDER ENGAGEMENT 80%

ENGAGEMENT SCORE OF MULTI-STAKEHOLDER PERCEPTION SURVEY



#### NETWORK RELIABILITY & AVAILABILITY <0.10 HOUR/PERSON/YEAR

AVERAGE INTERRUPTION DURATION INDEX

### HOME : LIVING TOGETHER



#### CLIMATE RESILIENCE CARBON NEUTRAL

ZERO CARBON EMISSION OF ORGANIZATION'S OPERATIONS (SCOPE 1 & 2)



#### CIRCULAR ECONOMY

ACHIEVE ZERO E-WASTE TO LANDFILL, AND USE OF SUSTAINABLE PACKAGING



#### WATER STEWARDSHIP 20%

REDUCTION IN WATER WITHDRAWALS PER UNIT REVENUE COMPARED TO BASELINE YEAR 2020



#### RESPONSIBLE SUPPLY CHAIN MANAGEMENT 100%

OF HIGH-RISK SUPPLIERS AUDITED



# GOVERNANCE: MANAGEMENT STRUCTURE

CORPORATE GOVERNANCE BOARD

INNOVATION & SUSTAINABILITY  
STEERING COMMITTEE

INNOVATION & SUSTAINABILITY WORKING TEAM

INNOVATION  
WORKING TEAM

HUMAN RIGHTS  
WORKING TEAM

RESPONSIBLE  
SUPPLY CHAIN  
MANAGEMENT  
WORKING TEAM

CORPORATE SOCIAL  
RESPONSIBILITY  
WORKING TEAM

ENVIRONMENTAL  
MANAMENT  
WORKING TEAM

CLIMATE CHANGE  
MANAGEMENT



# STRATEGY: CLIMATE CHANGE & ENVIRONMENTAL IMPACT MANAGEMENT FRAMEWORK

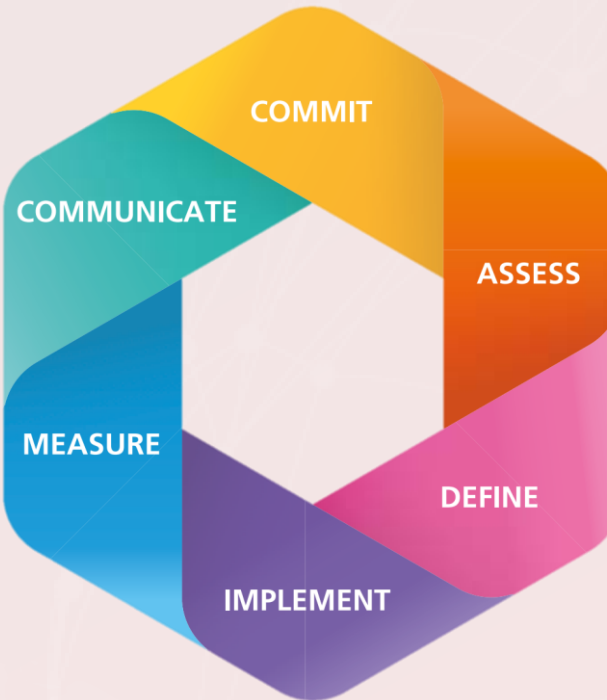
## 01 DECLARE THE INTENT BY MANAGEMENT

## 06 COMMUNICATE STAKEHOLDERS

## 02 ASSESS RISKS, OPPORTUNITIES AND IMPACTS (2 TIMES/YEAR)

## 03 SET TARGETS AND POLICIES

## 05 MEASURE



## 04 IMPLEMENT

# GHG REDUCTION PROJECTS



## SOLAR CELL

- 3,481 SITES
- 27,148 MWH
- REDUCE GHG 12,570 TONCO<sub>2</sub>E



## ENERGY EFFICIENCY

- EQUIPMENT IMPROVEMENT
- SAVING UP TO 11,900 MWH
- REDUCE GHG MORE THAN 5,500 TONCO<sub>2</sub>E



## SAY NO TO PLASTIC BOTTLES

- REDUCE 400,000 BOTTLES
- REDUCE GHG 54 TONCO<sub>2</sub>E

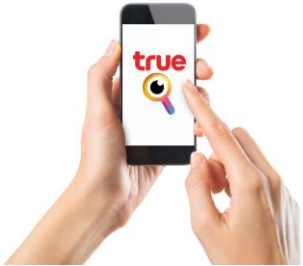


## INTERNAL CARBON PRICING (ICP)

- RISK MANAGEMENT
- SHADOW PRICE 600 BATH/TONCO<sub>2</sub>E
- COMMUNICATE TO EMPLOYEES



# GHG REDUCTION PROJECTS



## TRUE E-BILL & TRUE E-TAX (PAPERLESS)

- REDUCE PAPER USE  
213 MILLION  
SHEETS
- REDUCE GHG 2,242  
TONCO<sub>2</sub>E



## TRUE VIRTUAL WORLD (TRUE VWORLD)

- SAVE FUEL  
CONSUMPTION  
AND GHG  
REDUCTION



## WE GROW APPLICATION

- SINCE 2016, 6.18  
MILLION TREES HAVE  
BEEN PLANTED
- ABSORB GHG  
250,000 TONCO<sub>2</sub>E



## RENEWABLE ENERGY CERTIFICATE (REC)

- 200,000 MWh
- REDUCE GHG  
92,600 TONCO<sub>2</sub>E

# AWARDS AND ACHIEVEMENTS 2021

- 5G GLOBAL LEADERS IN 5G AVAILABILITY
- BEST MOBILE NETWORK PERFORMANCE IN THAILAND
- BEST COMPANY TO WORK FOR IN ASIA
- TOP EMPLOYER THAILAND
- NO.1 DJSI 2018-2021 (TELECOM INDUSTRY)
- FTSE4GOOD 2017-2021
- SET AWARDS 2021 AND THSI 2018-2021
- LOW CARBON AND SUSTAINABLE BUSINESS INDEX (LCSi)





Three hands are shown on the left side of the image. The top hand holds a small globe of the Earth. The middle hand holds a glowing yellow lightbulb. The bottom hand holds a small green tree with a brown root ball. On the right side, a hand holds a red and white telecommunications tower. A large red curved shape is on the far right.

# THANK YOU

**true**  
together

Member of  
**Dow Jones  
Sustainability Indices**

Powered by the S&P Global CSA

**#1**

Global Sustainability Leader by DJSI in the telecommunications sector  
for 4 consecutive years (2018-2021)